

QUALITY POLICY STATEMENT

It is the policy of Scutum UK Limited to consistently meet or exceed customer expectations, providing high quality products and services. To achieve this and deliver quality in all aspects of design, installation and maintenance of **Fire Detection and Alarm, Gaseous Suppression Systems** and installs, commissions and maintains **Access Control, CCTV and Intruder Alarm Security Systems** Scutum UK Limited has established, and maintains, an effective Integrated Management System (IMS).

The Managing Director/COO takes responsibility for the overall implementation of the IMS. A Management Representative is entrusted with the authority and responsibility for the control of the IMS.

The IMS satisfies the requirements of BS EN ISO9001:2015, NSI Quality Schedule FSQS121 and SSQS101, and has been planned and developed in conjunction with other management functions.

It is our aim to continually improve our services, processes and IMS. As part of this philosophy we will set objectives throughout the organisation which will be measured and reported upon. Processes and performance will be monitored by internal and external Quality, Environmental and Health and Safety audits with the goal of attaining and maintaining "preferred supplier" status.

The senior management of Scutum UK Limited is firmly committed to the procedures included in the IMS. Through documented procedures and appropriate training, they ensure the complete implementation requirements of the IMS are achieved, ensuring compliance with current legislation; relevant British and European Standard and that all personnel are competent to perform agreed tasks.

It is mandatory that all personnel within the organisation adhere to the documented procedures and are responsible for the quality of their work in order to achieve a consistent approach. They are also responsible for bringing to the attention of the Management Representative any deficiencies, either actual or potential, for timely and effective corrective and preventative action.

The IMS, and associated procedures, accurately and adequately describes the Management Systems in use within Scutum UK Limited, in order to meet the requirements of BS EN ISO 9001:2015, NSI Quality Schedules FSQS121 SSQS101.

It is the policy of Scutum UK Limited to obtain and maintain approval from NSI as a firm of Assessed Capability to ISO9001:2015, NSI Quality Schedules FSQS121 and SSQS101. To also maintain certification from NSI for the design installation commissioning and maintenance of Fire Detection and Suppression Systems to BAFE SP 203-1 and BAFE SP 203-3.



John Bertram

Managing Director

Date:- 18 December 2023

Review Date:- 17 December 2024